

## Warranty conditions

The following points must be met before a claim application can be requested:

- In order to be processed, a claim must be made within 14 days of the repair being completed at the latest.
- If a damaged component can cause further damage to the machine, Brokk AB must be informed immediately. If this is not done, the warranty does not cover any subsequent damage.
- Brokk AB is only liable for Brokk original components. The liability does not cover faults that have occurred due to accidental damage, modifications, misuse or incorrect usage.
- Regardless of what warranty conditions may apply locally and providing no other agreements have been made, Brokk AB's warranty period for new standard products is 12 months from delivery to end user, or a maximum of 1000 operating hours, whichever occurs first. If the start date is not reported to Brokk AB, the delivery date from Brokk AB's factory applies.
- Brokk AB's responsibility for claims regarding failures in the design, materials or manufacture are limited to replacement of the faulty component. In the event that specialist knowledge is required to replace a faulty component, Brokk AB will remove the old component and install the new one. Where specialist knowledge is not required, Brokk AB has fulfilled its responsibility when the repaired or replaced component is supplied to the purchaser.
- Brokk AB's responsibility does not cover normal wear or degradation. Brokk AB is not liable for faults or breakdowns caused by incorrect or defective maintenance, incorrect repairs, problems caused by dirt, water or particles in the hydraulic system or insufficient power supply. The equipment must be used and maintained in accordance with the instructions in the Brokk manual.
- Brokk AB's warranty for replacement parts applies for 12 months from installation or a maximum of 18 months after delivery from the factory, whichever comes first.
- Examples of components that are not normally covered by the warranty: Cylinders, hoses, chisels for hydraulic breakers, buckets, rubber feet, caterpillar track bearings etc.
- Warranty conditions in accordance with ORGALIME S 2000.